

## **Health Confirmation**

This animal has been examined at Animal Humane Society and any conditions noted before, or at the time of adoption, are reflected in the medical summary report that was sent home with the adopter.

It is possible for an animal who appears healthy while in our care to develop signs of an illness post-adoption. The most common are kennel cough and upper respiratory infections. Occasionally, these respiratory infections may become severe. AHS can provide limited support to animals post-adoption. We can help by:

- Providing up to 30 days of medications for conditions noted within 30 days of adoption, likely associated with the animal's time in shelter.
- Correcting issues directly associated with a spay or neuter surgery.
- Offering dog and cat adopters 30 days of pet insurance provided through MetLife. This benefit is active immediately upon enrollment and adopters are asked to initiate the policy at the time of adoption.

Adopters may also choose to return the animal to AHS so we can provide care in shelter. (Please note: in order to comply with Minnesota's Veterinary Practice Act, an adopter would have to fully relinquish the animal and would not be allowed to re-adopt them). Adopters will be issued an AHS gift card and our Adoption Services team would be happy to help match adopters with a new animal waiting for a home.

**AHS** is unable to reimburse for veterinary expenses through a third party. Adopters have been informed they are responsible for any care that may be required once the animal has been adopted.

Should you have questions on a case, please do not hesitate to contact our Veterinary Services team or Pet Helpline at 952-HELP-PET (952-435-7738).

Veterinarians: If you would like to prescribe medications through AHS, please fill out the information below and email or fax it to the site that is most convenient for your client. Prescriptions can be picked up at any AHS location; please call ahead to confirm hours. While we do not have every medication on hand, we will do our best to fill as directed. If you are unsure if we have a medication, please call to check. If we receive this form and are unable to provide the medication listed, we will contact your facility to determine an alternate treatment.

Animal ID#	Date examined	Clinic r	name
Client name		Attending veterinarian	
Condition(s) noted			
Medications and direc	tions		
AHS Coon Rapids	p: 763-432-4858	f: 651-788-4695	cr-exam1@animalhumanesociety.org
·	p: 763-489-2225		
AHS Woodbury	p: 651-788-4670	f: 651-788-4694	wb-vettech1@animalhumanesociety.org

#### Post-adoption medical care FAQs

#### Are you able to fill my pet's prescription?

If we have the medication in stock, we will be happy to fill your prescription or work with your veterinarian to identify an alternative. We cannot special order medications or fill prescriptions for controlled drugs. Prescriptions can be picked up at any AHS location; please call ahead to confirm hours.

## I have already filled a prescription and my veterinarian would like to prescribe a second round of treatment. Are you able to fill that at no charge?

We are able to fill medications up to a 30-day course of treatment. We require that your veterinarian send us a written prescription.

#### My veterinarian is not on your list. Am I still able to be seen for my complimentary post-adoption visit?

Veterinarians offer the complimentary post-adoption visit at their own discretion, without reimbursement from AHS. We encourage you to ask your veterinarian if they would be willing to provide this service for your newly adopted pet. AHS will happily fill prescriptions from veterinarians not on the list.

## I thought the first visit was at no charge, yet my veterinarian charged me for the visit. Can you reimburse me?

If your veterinarian charged you for an office visit, please reach out to their office for clarification.

#### I paid for medications from the veterinarian. Can I be reimbursed?

As indicated in the paperwork discussed at the time of adoption, we are only able to fill prescriptions at AHS and are unable to reimburse for the cost of medications purchased from your veterinarian. Your veterinarian should use the Health Confirmation form to prescribe medications through AHS. We encourage them to contact us if they have questions regarding whether we can provide a specific medication. If there is a subsequent medication prescribed, please ask your veterinarian to contact us first to see if AHS can fill the medication prior to purchasing it from your veterinarian.

# My pet has an unexpected medical concern. My veterinarian is recommending hospitalization or additional diagnostics. I am not able to pay for that type of care. What can you do to help me?

As indicated in the paperwork discussed at the time of adoption, we are able to support you by filling medications at no charge. We are unable to reimburse for diagnostics, medication, and treatment performed by your veterinarian. On occasion, adopters encounter situations where the course of treatment their veterinarian is recommending is outside of what they are able to pay for, or their veterinarian is recommending a treatment plan that is more involved than an adopter may have anticipated. In these cases, please reach out to our Pet Helpline to be connected with a leader who can discuss other potential care options and resources. In certain situations, as difficult as the decision is, the best choice may be to return the animal to the care of AHS. Once an animal is surrendered back into our care, our veterinary staff evaluate each animal as an individual. Please understand that in compliance with Minnesota's Veterinary Practice Act, if you choose to return the animal you will not be able to re-adopt them. You will be issued an AHS gift card and our Adoption Services team would be happy to help match you with a new animal waiting for a home.