Important Information About the Free Treatment Policy

Please read thoroughly!

While our veterinary services staff makes every effort to assess and report the health of your new pet, please understand the Animal Humane Society is not a full-service veterinary hospital or clinic. Adopters should take their new pet to a veterinarian as soon as possible for an examination.

If a new health problem (not noted at the time of adoption) should present itself within 14 days after adoption, we are able to provide oral or topical medication to help treat the following conditions:

Feline Upper Respiratory Infection
Kennel Cough
Eye Infection
Ear Infection
Skin infection
Pain control – related to surgical sterilization
External Parasites – Fleas, Ear Mites, Mange mites, Lice, Cheyletiella mites and ticks

You must take the pet to your regular veterinarian for an examination. A list of participating veterinarians is provided at the time of adoption. These veterinary clinics offer a free examination within fourteen days after the adoption date. If the animal is diagnosed with any of the conditions above, your veterinarian can call us or fax the prescription to be filled. Staff is typically available to fill prescriptions between 10 a.m. and 6 p.m. Monday through Saturday and 11 a.m. and 5 p.m. on Sunday. If you need a prescription outside these hours, please contact the Veterinary Service department at the site you adopted the pet. Please note we are ONLY able to provide medications prescribed by your veterinarian. All other medication or treatment expenses incurred will be your responsibility.

If you choose to obtain the medications from your veterinarian, it will be at your own expense. The Society cannot reimburse you or your veterinarian for veterinary medical expenses you may incur.

If an illness other than those mentioned above is suspected, you may have your veterinarian diagnose and treat the condition *at your expense* or you can return the animal within the trial period and receive an adoption credit certificate valid towards adopting another animal.

The Animal Humane Society warrants that all dogs, cats and rabbits adopted from AHS will be reproductively sterilized and free from post surgical complications relating to the sterilization procedure. If your recently adopted dog, cat or rabbit is experiencing post-surgical complications from sterilization surgery performed at AHS or it is determined to have not been reproductively sterilized when adopted, please contact the Veterinary Services department at the location the pet was adopted. Our veterinary staff can assist with treatment of post sterilization surgical complications, arrange for sterilization surgery at AHS or you can return the animal for a refund of the adoption fees.

If you have any questions regarding the free treatment policy, please contact the Veterinary Services Department at the site from which you adopted the pet.

We strongly advise you to keep your newly adopted pet isolated from your existing pets until your veterinarian confirms its health. The Animal Humane Society is unable to treat pets currently in the home, which may have been exposed to illness from your newly adopted pet.

As the adopter, you agree to take full responsibility for the care and well-being of this pet. Once the adoption is finalized, you will be responsible for all medical bills and decisions regarding this animal.